

COVID-19 NOTICE

A message from Harold Miles, President, Bank of Advance

We have confirmed that two staff members at our Dexter branch have recently tested positive for COVID-19. Both experienced mild symptoms and fortunately are now recovering at home. Neither experienced symptoms while in the Bank and they will remain at home under quarantine for the recommended time based on CDC guidelines.

Our primary concern is protecting our staff, customers, and community. In order to minimize the spread, and for the safety of our staff, we have made the difficult decision to temporarily close the Dexter branch as of Thursday, April 2 to allow for thorough sterilization of the facility. We plan to reopen no later than Tuesday, April 7.

Due to the growing concerns with the coronavirus, our staff had previously begun working on alternating schedules to assist with social distancing efforts and limit exposure. Employees returning to work on April 7 will have not been in contact with the two confirmed cases for fourteen days and will be considered clear of the virus.

We sincerely regret this inconvenience and encourage customers to utilize our online banking options, our mobile app with remote deposit, and our ATMs. Drive-thru access at our main banking facility in Advance, Bell City branch, and Chaffee branch will remain open. Additionally, many of our Dexter staff will continue to work remotely and will be available by calling our main office at (573) 722-3517 and we will be offering necessary assistance to customers affected by this closure.

In these unprecedented times, we strive to balance the service to our customers with the welfare of our employees. Thank you for your understanding and we look forward to fulfilling your banking needs in the future. Please stay safe and follow all social distancing guidelines as recommended by the CDC.

