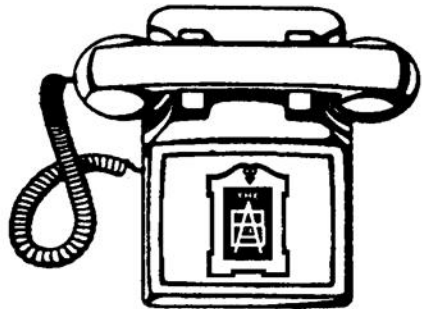


# BANK OF ADVANCE

## 24 HOUR INFORMATION CENTER

**573-722-5144**

**Toll Free: 877-711-2265**



***Account Information.***

***Anytime.***

***Anywhere.***

***At the Touch of a Button.***

**BANK OF ADVANCE  
24 HOUR  
INFORMATION  
CENTER  
573-722-5144  
TOLL FREE: 877-711-2265**

The BANK OF ADVANCE 24 HOUR INFORMATION CENTER is a service that gives you account information over the phone 24 hours a day, seven days a week. At absolutely no charge to you.

Whether you want to find out if a certain check has cleared, a direct deposit has been made, or the payoff on a loan, our 24 HOUR INFORMATION CENTER can help. With one simple phone call you can find out:

- How to make a loan payment, or transfer money from one account to another, over the phone.
- Your memo posted balance (current balance adjusted by items presented since the close of the previous business day)
- Information on recent deposits and withdrawals
- The interest earned or paid on your account
- Information on your loan accounts
- And more

**USING THE 24 HOUR  
INFORMATION CENTER**

You will need your account number and your Personal Identification Number (P.I.N.). The first time you call, your P.I.N. will automatically be your nine digit social security number or tax identification number. You will

then be instructed to change your P.I.N. to a new number that only you know. Your P.I.N. must be at least four, but no more than ten digits in length. One P.I.N. number will be good for all of your accounts.



**1.** Call the BANK OF ADVANCE 24 HOUR INFORMATION CENTER from any touch-tone telephone. 573-722-5144 or Toll Free: 877-711-2265. Be sure to have your account number(s) and P.I.N. handy.

**2.** Wait for the greeting, then follow the instructions. You will be offered a series of menu selections from which to choose. You may access your selections from the Opening Menu by simply pressing the corresponding number on your telephone.

**3.** Select the account type you wish to access from the Opening Menu. You will be asked to enter your account number and then press the (#) key. Next you will be asked to enter your P.I.N. You will then be asked to enter the last four digits of your social security number. After your account balance has been given, you will have the opportunity to obtain additional information on this account. You may choose from as many of the selections as you would like. Once you have finished your last selection, simply hang up your telephone to end the service. For your convenience, the following chart details how to quickly and easily access the specific information you need.

## OPENING MENU

- 1 For Bank Information, press 1
- 2 For Checking & Money Market Information, press 2
- 3 For Savings Information, press 3
- 4 For Loan Information, press 4
- 5 For CD & IRA Information, press 5
- 6 To do a Funds Transfer, press 6
- 7 To Change your P.I.N., press 7
- 9 To repeat these choices, press 9

## BANK INFORMATION

- 1 For our Main Office, press 1
- 2 For the Bell City Facility, press 2
- 3 For the Dexter Banking Center, press 3
- 4 For the Bowen State Bank, press 4
- 5 For the Lerna Banking Center, press 5
- 6 For ATM Locations, press 6
- 9 To repeat these choices, press 9

## CHECKING & MONEY MARKET MENU

- 1 For checks and other debits against your account, press 1
- 2 For deposits and other credits against your account, press 2
- 3 For ATM transactions against your account, press 3
- 4 To hear all transactions cleared since your last statement, press 4
- 5 To search for a check by amount, press 5
- 6 To search for a check by check number, press 6
- 7 To have your account information faxed to you, press 7
- 9 To repeat these choices, press 9
- \* To return to the Main Menu, press \*

## SAVINGS ACCOUNT MENU

- 1 For savings withdrawals, press 1
- 2 For savings deposits, press 2
- 4 To hear all transactions cleared since your last statement, press 4
- 9 To repeat these choices, press 9
- \* To return to the Main Menu, press \*

## LOAN MENU

This menu will give you the following information about your loan:

- a. Your last payment amount and date
- b. Your next payment amount and date
- c. Current payoff and balance on your principal
- d. Year to date interest and prior year to date interest

## CD AND IRA MENU

This menu will give you the following information about your CD or IRA:

- a. Your current balance and maturity date
- b. Your interest rate and year to date interest

## FUNDS TRANSFERS

This menu allows you to transfer money from your checking account into your savings account. You can also make your loan payment by transferring money from your checking or savings account into your loan account. Key the amount including the decimals. So \$200.00 would be keyed as 20000. Always press (#) after keying numbers. Transfers done after 4:00 p.m. Monday through Friday will be memo-posted to your account the following business day.

## CHANGE P.I.N.

This menu allows you to change your P.I.N. You must know your old P.I.N. to use this feature. If you have forgotten your P.I.N., contact your local branch for further assistance.

## BANK OF ADVANCE

24 HOUR

INFORMATION

CENTER

573-722-5144

TOLL FREE: 877-711-2265

*Making banking easier for you.*

*A free service of*

**BANK  
OF  
ADVANCE**

**Still locally owned and operated**

**Since 1902**

Member FDIC

Equal Opportunity Lender